

Ann D. Berkowitz
Project Manager – Federal Affairs

October 27, 2003

Peter Young
Federal Communications Commission
455 12th Street, S.W.
Washington, DC 20554

RECEIVED - FCC
OCT 27 2003
Federal Communication Commission
Bureau / Office



1300 I Street, NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)

Dear Mr. Young:

Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE ("Merger Order") are Verizon's performance measurement results for September 2003. We are providing you with disks containing ASCII files of the results in the format you requested. An additional disk provides two reports that were requested by CCB staff. One report summarizes the voluntary payments for Performance Plan Years 1, 2 and 3 through the August 2003 performance month by state and the other report provides a summary by metric for the last twelve payments made.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

In a few instances, the measurements reported do not precisely match the definitions stated in Attachments A-2a and A-2b. The Attachment to this letter describes those instances in which there are variations, including the results of our investigation of the BI-2-01 measure which I had advised you we were undertaking in my letter to you dated July 25, 2003.

If you have any questions, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink, appearing to read "Ann D. Berkowitz".

Attachment

cc: Ellen Becker

September 2003**Definitional Status for Performance measures:**

Certain issues affect months previously reported, as noted below.

West States:**PR-9 Coordinated Conversions**

Product	Month(s)	Comment
Coordinated Hot Cuts and Conversions PR-9 West (except VA)	November 2002 – September 2003	Some lines associated with service orders related to previous order activity were incorrectly included in the current metric data. Process will be corrected with the October 2003 data month.

MR-2 Trouble Report Rate**MR-3 Missed Repair Commitments****MR-4 Trouble Duration Intervals****MR-5 Repeat Trouble Reports****PR-4 Missed Due Dates****PR-5 Facility Missed Orders****PR-6 Installation Quality**

Product	Month(s)	Comment
UNE 2 wire xDSL MR-2, MR-3, MR-4-01, MR-5, PR-4-02, PR-4-04, PR-4-05, PR-5, PR-6-01 CA	August 2003	ILEC data was not reflected in the numerator, denominator or performance results. Process was corrected with the September 2003 data month.

BI-2 Timeliness of Carrier Bill

Product	Month(s)	Comment
Carrier Bill BI-2 FL, HI, ID, NC, OR, SC, TX, WA	December 2002 – August 2003	Due to a program change, some bills were not included in the metric data. Process was corrected with the September 2003 data month.

OR-2 Reject Timeliness

Product	Month(s)	Comment
Trunks OR-2-12 VA	August 2002 – May 2003	Issue previously documented in the June 25, 2003 cover letter stated that some reject intervals were calculated incorrectly for the August 2002 through May 2003 data months. Investigation has determined that there was no impact to the data for the October 2002 through March

		2003 data months.
--	--	-------------------